



## AHCCCS Care MA Determinations

01/29/2015

This NEWS FLASH is being issued to inform staff of changes in the procedures for processing AHCCCS Care MA (AC-AM) determinations.

Effective 01/30/15, all Medical Assistance (MA) determinations in the AC-AM category will be referred to HEAplus using the Technology Interface Project System (TIPS) process for determination.

This process applies to the following:

- New AC-AM determinations, regardless of the application date
- Renewal of AC-AM benefits, effective March 2015
- Changes processed in MA cases with active AC-AM members, effective March 2015

Effective with all actions completed on 01/30/15 and later, the following must be completed for AC-AM determinations:

- Deny or Close MA on the MADA screen using the DC (No Eligible Deprived Dependent Child) Denial or Closure Reason Code
- Send the MA Referral to HEAplus (M213) notice. This notice informs the customer we will send them a letter with a decision as soon as we are able to process their case. The M213 will replace the following notices:

Denial - Referral-Emergency Services (M213): name of notice changed

MA Denial/Closure-AC/AM (M207): deactivated

MA Denial/Closure-AC/AM (M209): deactivated

Please contact the FAA Policy Support Team by phone at (602) 774-5523 or by e-mail at [FAAPolicyMgmt@azdes.gov](mailto:FAAPolicyMgmt@azdes.gov) with any questions or concerns regarding this broadcast.

Please consider the environment before printing this broadcast.

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