



Arizona Department of Economic Security
Arizona Health Care Cost Containment System

NA Renewal Application Denial

03/24/2015

This NEWS FLASH is being issued to remind staff of the correct procedures for denying Nutrition Assistance (NA) Renewal applications.

For the sample month of 10/2014, Quality Control (QC) cited two invalid negatives because the customers were informed that their NA benefits were stopped instead of their renewal applications being denied.

Renewal applications determined to be ineligible are DENIAL actions.

When sending AZTECS notices the denial action must display on the notices for these applications. The NA Denial/Closure (F200) notice has been revised effective 03/18/15, to add a box to be checked when it is for renewal application denial. This box must be checked when completing an NA renewal application denial.

For additional information on NA Renewal applications see FAA1.O05B.01 of the FAA Policy Manual. (Index: Time frames for renewal applications: NA timely or untimely renewal applications time frames)

Please contact the FAA Policy Support Team by phone at **(602) 774-5523** or by e-mail at **FAAPolicyMgmt@azdes.gov** with any questions or concerns regarding this broadcast.

Please consider the environment before printing this broadcast.

(15-0234)