



Electronic Disqualification Recipient System

07/16/2015

This NEWS FLASH is being issued to inform staff that effective 07/17/15, the Health-e-Arizona Plus (HEAplus) system will start interfacing with the Electronic Disqualification Recipient System (eDRS). The eDRS is a national tracking system designated to:

- Provide information on customers who were disqualified from receiving the Nutrition Assistance (NA) benefits due to an Intentional Program Violation (IPV)
- Facilitate the exchange of this information between states

The NA IPV occurs when a customer takes an action for the purpose of qualifying for NA benefits, or increasing or preventing a reduction or ending of the NA benefits.

The interface with the eDRS system occurs every time a customer completes any of the following actions through the HEAplus system:

- Applies for NA benefits
- Submits a change report requesting an adult member to be added to the NA benefits

The eDRS information will display on the Verification Status Summary Screen of the HEAplus application. The information displayed on this screen lists all eligibility factors, including the disqualification.

Verification Status Summary

Eligibility Application Summary
Submitted Application Summary
View RFI

Provide Verification or Other Documents Dual Entitlement Call Re-run HUB Check

Devon Davis
07/08/1979(36)
Not Applying for Medical Assistance
Potentially Eligible for Nutrition Assistance (Expedited)
Potentially Eligible for Cash Assistance

View All Factor Include in Dual Entitlement Call

Factors	Document	Status	Verified By	Action Date	History	Check Hub
Disqualification	NA	Verified	eDRS	7/13/2015 1:58:45 PM		<input type="checkbox"/>
SSN		Verified	John B. [unclear]	7/13/2015	View	<input type="checkbox"/>

Eligibility Factor

Displays Verified when the eligibility factor was verified through HEAplus

Displays the source of verification

Displays the date when the eligibility factor was verified by HEAplus system



The IPV information specific to a customer is available on the Disqualifications and Sanctions screen.

The Disqualifications and Sanctions screen can be accessed from:

- 1) Verification Status Screen. Click on Disqualifications & Sanctions when accessing from the Disqualifications and Sanctions Screen:

The screenshot shows a user interface with a table at the top containing columns for Identity, Verified, John Boxall(EW), Date (7/13/2015 2:27:27 PM), and View. Below the table are three buttons: 'Provide Verification or Other Documents', 'Dual Entitlement Call', and 'Re-run HUB Check'. A blue arrow points to a 'Disqualifications & Sanctions' button located below these three buttons.

- 2) Case Summary Screen Click on Disqualifications and Sanctions when accessing from the Case Summary Screen:

The screenshot shows a 'Case Summary' menu with several options: 'Add to Intake', 'Post-Authorization Requirements', 'Disqualifications and Sanctions', 'Disposition', 'Disposition History', 'Voluntary Withdrawal', and 'Notes'. A blue arrow points to the 'Disqualifications and Sanctions' option.

The Disqualifications and Sanctions screen displays information for a customer that has a positive match from eDRS, as follows:

The screenshot shows a table titled 'Disqualifications and Sanctions' with the following columns: Person Name, Programs, Source, Level Of Disqualification, Disqualification/Override Reason, Start Date, End Date, and Comply/Edit. Two rows of data are visible, both for 'Nutrition_Assistance' from 'EDRS' with a 'Level 1' disqualification. The first row has a start date of 10/01/2013 and an end date of 09/30/2023. The second row has a start date of 09/01/2011 and an end date of 08/31/2021. A 'Back to Case Summary' button is located at the bottom right of the table. Five callout boxes with arrows point to specific columns: 'Person Name', 'Level Of Disqualification', 'Disqualification/Override Reason', 'Start Date', and 'End Date'. Each box contains a descriptive text explaining the data in that column.

Person Name	Programs	Source	Level Of Disqualification	Disqualification/Override Reason	Start Date	End Date	Comply/Edit
Charles [REDACTED]	Nutrition_Assistance	EDRS	Level 1	Intentional Program Violation (IPV)	10/01/2013	09/30/2023	
[REDACTED]	Nutrition_Assistance	EDRS	Level 1	Intentional Program Violation (IPV)	09/01/2011	08/31/2021	



The information about the customer's IPV disqualification, as displayed on the HEAplus Disqualifications and Sanctions screen, must be keyed manually in AZTECS as follows:

You are now serving [redacted] from Statewide Pool End Task

Disqualifications and Sanctions

Person Name	Programs	Source	Level Of Disqualification	Disqualification/Override Reason	Start Date	End Date	Comply/Edit
[redacted]	Nutrition_Assistance	EDRS	Level 1	Intentional Program Violation (IPV)	10/01/2013	09/30/2023	
[redacted]	Nutrition_Assistance	EDRS	Level 1	Intentional Program Violation (IPV)	09/01/2011	08/31/2021	

Key the IPN NBR field on DISA screen using the information from this column.
Key 1 when level is 1
Key 2 when level is 2
Key 3 when level is 3

Key IPV START field on the DISA (page 2) screen in MM/YY format using the information from this column.

Back to Case Summary

On the **Program and Person Alerts (PRAP)** screen key the following fields next to the disqualified customer:

- **ALERT TYPE** field – key IP (Participant Disqualification) alert code
- **DISA WKSN** field – key Y in the FS program column; this allows the worker to access Disqualifications/Sanctions (DISA) screen to key specific information regarding the NA IPV for the disqualified customer

PRAP PROGRAM AND PERSON ALERTS/DISQUALIFICATIONS

CASE NAME: [redacted] CASE NUMBER: [redacted]

PROGRAM	ALERT TYPE	PROGRAM			ALERT TYPE		
		AF	FS	MA	AF	FS	MA
PROGRAM ALERTS: FS							
MA							
CLIENT	ALERT TYPE	SANC	NBR		DISA	WKSN	
01 JESSICA		AF	FS	MA	AF	FS	MA
02 CAPRICE		/	/	/	/	/	/
03 DIAMOND		/	/	/	/	/	/
04 ANTONIA		/	/	/	/	/	/

Key IP next to the disqualified participant

Key Y in the WKSN FS column to access DISA screen



On the **Disqualifications and Sanction (DISA) screen**, page 2 using the information provided on the Disqualifications and Sanctions screen, key the following fields:

- **IPV NBR field** – Key the number displayed in the Level of Disqualification column as follows:
 - Key 1 – when the Level of Disqualification column indicates 1
 - Key 2 - when the Level of Disqualification column indicates 2
 - Key 3 - when the Level of Disqualification column indicates 3
- **IPV START DT field** –this field indicates the effective date of the beginning of the disqualification. Key the month and year (MM/YY) displayed in the Start Date column.
- **DISQ PERIOD (IN MONTHS) field** –Key the total number of months of disqualification. This number is the difference between the dates displayed on the Start Date and End Date of the Disqualifications and Sanctions screen in the HEAplus system.

Example:

Start date: 10/01/2013

End date: 09/30/2023

Number of month 120

(10 years x 12mo/year= 120 months)



If Level of Disqualification is 1
Key 1

If Level of Disqualification is 2
Key 2

If Level of Disqualification is 3
Key 3

Number of months; this is the difference between the Start Date and End Date .

Example 1:
Start date : 01/01/2015
End date : 07/01/2015
Number of months : 6

Example 2:
Start Date: 01/01/2013
End date: 09/30/2023
Number of months: 120
(10 yrs X 12 mo/yr= 120 mo)

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Arizona Department of Economic Security
Arizona Health Care Cost Containment System

The number of disqualification months is displayed on the Eligibility Applications Summary screen (see below):

The screenshot shows a web application window titled "Eligibility Application Summary". The window contains several fields and sections. A red box highlights the "Disqualification Months" field, which contains the value "120". A blue arrow points from this field to a red-bordered text box below it that reads: "Key this number on DISQ PERIOD (IN MONTHS) filed on DISA (page2) screen". Other visible fields include "Sponsor's Total Gross Income", "Deemed Income", "Shares Food?" (No), "Date Placed", "Begin Date" (10-01-2013), "End Date" (09-30-2023), and "Disqualification Reason" (Intentional Program Violation (IPV)).

Once all required fields are keyed on the DISA screen, complete the following:

- ENTER to process the information keyed on the DISA screen
- Return to the SEPA screen and key the DF code in the PGM FS field next to the NA IPV disqualified participant
- Document the case record indicating that the NA IPV information received through interface with eDRS is used to impose the NA IPV disqualification

Please contact the FAA Policy Support Team by phone at (602) 774-5523 or by e-mail at FAAPolicyMgmt@azdes.gov with any questions or concerns regarding this broadcast.

Please consider the environment before printing this broadcast.

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