



Arizona Department of Economic Security  
Arizona Health Care Cost Containment System

## OTHER AHCCCS ELIGIBILITY

11/20/2015

This NEWS FLASH is being issued to remind staff of the importance of being accurate when choosing the correct denial/discontinuance reason in HEAplus. The denial/discontinuance reason is read by HEAplus in order to take the next appropriate action.

During an audit of Medical Assistance decisions it was discovered that the denial/discontinuance reason "Other AHCCCS Eligibility" was being used when no other AHCCCS eligibility existed.

Applications denied for "Other AHCCCS Eligibility" are not referred to the Federally Facilitated Marketplace (FFM). When the wrong denial reason is used, the member is not referred to the FFM as required by Federal law.

---

### IMPORTANT

Use the "Other AHCCCS Eligibility" denial/discontinuance reason ONLY when a person applies and they already have active AHCCCS coverage in categories that are not in HEAplus such as SSI Cash or ALTCS.

Please contact the FAA Policy Support Team by phone at (602) 774-5523 or by e-mail at [FAAPolicyMgmt@azdes.gov](mailto:FAAPolicyMgmt@azdes.gov) with any questions or concerns regarding this broadcast.

**Please consider the environment before printing this broadcast.**

(15-2582)