



MA Denial vs Discontinuance

12/24/2015

This NEWS FLASH is being issued to inform staff that PMMIS is not updated to discontinue Medical Assistance (MA) when the negative action is completed as a denial. Staff must ensure that when taking negative action on MA that the action is correct based on the current status of the individual.

When selecting a customer for disposition the system will display the PMMIS screen to show the status of the Medical eligibility. This AHCCCS Record Check is an example of a customer who has active medical coverage.

AHCCCS Records Check

We were able to find the person in PMMIS, with the following eligibility details [Main Contact](#)

Click on Person Name:

Personal Information	
AHCCCS ID	A00000000
Name	Main Contact
Gender	Female
Date of Birth	12/30/1993
Eligibility Renewal Date	12/31/2015
Annual Enrollment Choice Date	N/A

Eligibility(2 year history)

Key Code	Description	Begin Date	End Date	Status
231	ACUTE	12/1/2014	N/A	Active



In this case the Confirm Disposition screen shows that the action has defaulted to Deny. The correct action for the individual in this case is discontinuance and not denial.

Confirm Disposition

Person ID	39900000000000	Application ID	2015000000000
Name	Main Contact	Application Type	Renew
Program Category	Caretaker	Current Status	Pending
Action	<input type="text" value="Deny"/>	Program Name	AHCCCS Medical Assistance
Disposition Reason	--- Select the Denial Reason ---		
Disposition Date	N/A		
Submission Date			





Select on the drop down and change the action to Discontinue. The discontinuance action will trigger a termination of the Medical Assistance in the PMMIS system.

Confirm Disposition			
Person ID	39900000000000	Application ID	20150000000000
Name	Main Contact	Application Type	Renew
Program Category	<input type="text" value="Select One"/>	Current Status	Pending
Action	<input type="text" value="Deny"/> <input type="text" value="Discontinue"/>	Program Name	AHCCCS Medical Assistance
Disposition Reason	<input type="text" value="--Select One--"/>		
Disposition Date	N/A		
Submission Date			

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