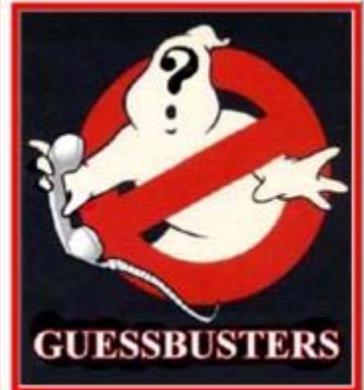


Help Desks (Customers)



Customers

Centralized Fax Number	Outside Maricopa County:	FX:	(844) 680-9840
	Area Codes 480, 602, 623:	FX:	(602) 257-7031

Customer Services Support (Call Center)	Outside Maricopa County:	Ph:	(800) 352-8401
	Area Codes 480, 602, 623:	Ph:	(602) 542-9935
	For TTY/TDD:	Ph:	7-1-1
		FX:	(602) 353-5741

PO Box 19009
Phoenix, AZ 85005-9009

HEA (Health-e-Arizona) Statewide Eligibility Team Interview Line	Maricopa County:	Ph:	(602) 771-1509
	Pima County:	Ph:	(520) 638-2845
	All Other Counties:	Ph:	(855) 777-8590

PO Box 18910
Phoenix, AZ 85005-8910

HEAplus (Health-e-Arizona Plus) XEROX Customer Call Center	Ph:	(855) HEA-PLU
	Ph:	(855) 432-7587

Fair Hearing Unit		Ph: (602) 774-9283
		Ph: (877) 248-6727
Office of Appeals	Withdraw a Fair Hearing Request:	Ph: (602) 514-4600
DES/FAA Prior Quarter Hotline		Ph: (855) 235-3219